



ELEMENTARY STUDENTS

Harris Interactive Database / District Data

ATMOSPHERE
EQUIPMENT/FACILITIES
SCHOOL BUS
COMPUTER TECHNOLOGY
MAIN TEACHER
OVERALL SATISFACTION

ELEMENTARY STUDENTS	Harris %	District %
SCHOOL ATMOSPHERE ISSUES	Problem	Problem
Is gossip a serious problem at school?	43%	36%
Are students well-behaved while in school?	27%	31%
Are school assemblies usually interesting?	24%	31%
Is your school too crowded?	22%	19%
Do students help each other with school work?	19%	16%
Are the rules at your school fair?	18%	22%
Are most other students nice to you?	17%	14%
Do you feel safe walking to and from school?	13%	12%
Do you feel safe while in school?	4%	5%
	Harris	District
Mean Overall Rating for School Atmosphere	8.0	8.1

ELEMENTARY STUDENTS	Harris %	District %
EQUIPMENT/FACILITIES ISSUES	Problem	Problem
Are school bathrooms clean?	46%	52%
Do you like the food served in the lunch room?	37%	40%
Is the temperature in your classrooms usually comfortable?	29%	35%
Does the school library meet your needs?	21%	18%
Are school buildings and grounds clean and in good condition?	18%	23%
Is there enough seating in the lunch room?	16%	18%
Other than temperature, are classrooms usually comfortable?	15%	14%
Are there enough textbooks for students?	14%	9%
	Harris	District
Mean Overall Rating for Equipment/ Facilities	8.1	7.9

ELEMENTARY STUDENTS	Harris %	District %
BUS ISSUES	Problem	Problem
Are students well-behaved on your bus?	61%	77%
Is your bus clean?	43%	79%
Is your bus usually on-time?	28%	17%
Is your bus driver helpful and friendly?	27%	42%
Is your bus ride too long?	25%	37%
Is the bus stop close enough to your house?	18%	15%
Do you feel safe riding on your bus?	15%	26%
	Harris	District
Mean Overall Rating for School Bus	6.7	5.5

ELEMENTARY STUDENTS	Harris %	District %
COMPUTER TECHNOLOGY ISSUES	Problem	Problem
Are school computers available when you need them?	35%	44%
Is your classroom teacher prepared to train you on the computer?	21%	10%
Do school computers meet your needs?	15%	16%
Do school computers help you learn?	9%	9%
Do you use a computer at school?	4%	3%
	Harris	District
Mean Overall Rating for Computer Technology	8.4	8.4

ELEMENTARY STUDENTS	Harris %	District %
DOES YOUR MAIN TEACHER...?	Problem	Problem
Give interesting homework?	37%	34%
Help you outside of class time?	36%	27%
Like some kids more than others?	33%	29%
Write comments on your papers?	19%	26%
Make class fun?	15%	10%
Tell you how you are doing?	15%	17%
Miss too many days of school?	8%	5%
Like you?	8%	5%
Help you want to learn?	8%	10%
Ask you to answer questions in class?	8%	14%
Do your parents know your main teacher?	4%	2%
	Harris	District
Mean Overall Rating for Main Teacher	8.8	9.2

ELEMENTARY STUDENTS	Harris %	District %
ISSUES IMPACTING OVERALL SATISFACTION*	Problem	Problem
Do you like the food served in the lunch room?	37%	37%
Does your main teacher give interesting homework?	37%	32%
Does the school library meet your needs?	21%	18%
Are the rules at your school fair?	18%	21%
Are school buildings and grounds clean and in good condition?	18%	22%
Do you get extra help when you need it?	17%	22%
Are most other students nice to you?	17%	13%
Does your main teacher make class fun?	15%	10%
Other than temperature, are classrooms comfortable?	15%	13%
Does your main teacher help you want to learn?	8%	10%
	Harris	District
Mean Rating for Overall Satisfaction	8.2	8.4

* These issues were identified as having an impact on satisfaction based on the Harris Interactive database. Specific overall satisfaction model for district will vary.



SECONDARY STUDENTS
Harris Interactive Database / District Data

ATMOSPHERE
COMPUTER TECHNOLOGY
EQUIPMENT/FACILITIES
SCHOOL BUS
PRINCIPAL
SCHOOL COUNSELOR
TEACHERS
OVERALL SATISFACTION

SECONDARY STUDENTS EQUIPMENT AND FACILITIES ISSUES	Harris % Problem	District % Problem
Is the temperature in your classroom usually comfortable?	49%	37%
Do you like the food served in the lunchroom?	47%	58%
Are school bathrooms clean?	46%	50%
Is there enough seating in the lunchroom?	37%	24%
Is your hallway locker in a good location?	31%	25%
Is there enough safe and accessible student parking?	31%	52%
Other than temperature, are classrooms comfortable?	28%	27%
Are school buildings and grounds clean and in good condition?	25%	31%
Are there enough textbooks for students?	23%	27%
Does the school library have enough books and resources to meet your needs?	21%	15%
Do athletic facilities and gym equipment meet your needs?	21%	28%
Does the school library have adequate seating and space for you to work?	15%	12%

	Harris	District
Mean Overall Rating for Equipment and Facilities	7.0	6.4

SECONDARY STUDENTS SCHOOL BUS ISSUES	Harris % Problem	District % Problem
Are students well-behaved on your bus?	52%	60%
Is your bus driver helpful and friendly?	34%	29%
Is your bus usually on-time?	32%	36%
Is your bus clean?	31%	52%
Is your bus ride too long?	31%	41%
Is the bus stop close enough to your house?	25%	16%
Do you feel safe riding on your bus?	19%	21%

	Harris	District
Mean Overall Rating for School Bus	6.5	5.9

SECONDARY STUDENTS	Harris %	District %
SCHOOL ATMOSPHERE ISSUES	Problem	Problem
Do students have a say in school policies that affect them?	66%	66%
Is there enough time between classes?	58%	56%
Is gossip a serious problem at school?	58%	63%
Are school assemblies interesting?	51%	56%
Do you feel too much pressure to compete for good grades?	45%	41%
Are students well-behaved while in school?	41%	39%
Are the rules at your school fair?	40%	35%
Is your school too crowded?	39%	45%
Do teachers encourage extracurricular activities?	33%	23%
Are there too many students in some of your classes?	33%	37%
Is vandalism a problem at school?	32%	41%
Do students help each other with school work?	16%	12%
Are most other students nice to you?	15%	14%
Do you feel pressure from other students to be sexually active in school?	13%	13%
Do you feel safe walking to and from school?	12%	11%
Do other kids try and get you to use drugs in school?	11%	11%
Do you feel safe while in school?	10%	5%
Do other kids try to get you to drink alcohol in school?	9%	7%

	Harris	District
Mean Overall Rating for School Atmosphere	6.6	6.4

SECONDARY STUDENTS	Harris %	District %
COMPUTER TECHNOLOGY ISSUES	Problem	Problem
Is your classroom teacher prepared to train you on the computer?	35%	28%
Are school computers available when you need them?	33%	27%
Do school computers meet your needs?	23%	25%
Do school computers help you learn?	17%	13%
Do you use a computer at school?	7%	4%

	Harris	District
Mean Overall Rating for Computer Technology	7.5	7.2

SECONDARY STUDENTS PRINCIPAL ISSUES	Harris % Problem	District % Problem
Have time available for you?	36%	26%
Help you with problems?	33%	27%
Handle discipline fairly?	27%	20%
Treat your conversations as confidential?	18%	14%
Support student activities?	16%	12%
Treat students with respect?	15%	7%
	Harris	District
Mean Overall Rating for Principal	7.3	7.8

SECONDARY STUDENTS SCHOOL COUNSELOR ISSUES	Harris % Problem	District % Problem
Go out of his/her way for you?	32%	47%
Give good advice about jobs?	27%	37%
Give good advice about college?	24%	33%
Help you prepare/register for the SAT or ACT?	18%	16%
Help you with problems?	17%	28%
Have time available for you?	17%	28%
Give good advice about regarding classes?	17%	32%
Support student activities?	15%	23%
Help you with scheduling?	15%	29%
Treat your conversations as confidential?	11%	16%
	Harris	District
Mean Overall Rating for School Counselor	7.8	6.6

SECONDARY STUDENTS	Harris %	District %
MATH TEACHER ISSUES	Problem	Problem
Requires the use of the school library. (% "no")	75%	79%
Assigns interesting homework.	54%	55%
Makes the class interesting.	37%	36%
You like what is taught in this class.	32%	30%
Provides helpful feedback on your work.	27%	24%
Gives you individual attention.	26%	23%
Returns work and tests promptly.	20%	11%
You learn a lot in this class.	21%	19%
You have a serious problem with this teacher.	19%	17%
Is well organized and prepared.	15%	9%
Encourages class participation.	15%	12%
Grades fairly.	15%	10%
Treats you with respect.	13%	9%
	Harris	District
Mean Overall Rating for Math Teacher	7.6	7.9

SECONDARY STUDENTS ENGLISH TEACHER ISSUES	Harris% Problem	District % Problem
Assigns interesting homework.	43%	48%
Requires the use of the school library. (% "no")	31%	30%
Returns work and tests promptly.	29%	22%
Makes the class interesting.	29%	30%
You like what is taught in this class	29%	29%
Gives you individual attention.	26%	26%
You learn a lot in this class.	25%	28%
Provides helpful feedback on your work.	21%	22%
You have a serious problem with this teacher.	18%	18%
Grades fairly.	16%	20%
Is well organized and prepared.	15%	17%
Treats you with respect.	12%	12%
Encourages class participation.	11%	11%
Mean Overall Rating for English Teacher	Harris 7.8	District 7.7

SECONDARY STUDENTS SCIENCE TEACHER ISSUES	Harris % Problem	District % Problem
Requires the use of the school library. (% "no")	60%	70%
Assigns interesting homework.	44%	53%
Provides helpful feedback on your work.	28%	30%
Gives you individual attention.	28%	28%
Makes the class interesting.	27%	28%
You like what is taught in this class.	27%	29%
Returns work and tests promptly.	23%	22%
You learn a lot in this class.	19%	22%
You have a serious problem with this teacher.	18%	18%
Encourages class participation.	16%	15%
Is well organized and prepared.	16%	16%
Grades fairly.	15%	15%
Treats you with respect.	13%	14%
Mean Overall Rating for Science Teacher	Harris 7.6	District 7.4

SECONDARY STUDENTS SOCIAL STUDIES TEACHER ISSUES	Harris % Problem	District % Problem
Requires the use of the school library. (% "no")	48%	52%
Assigns interesting homework.	43%	41%
Gives you individual attention.	28%	18%
Makes the class interesting.	26%	20%
Provides helpful feedback on your work.	26%	21%
You like what is taught in this class.	25%	15%
Returns work and tests promptly.	21%	20%
You learn a lot in this class.	17%	13%
You have a serious problem with this teacher.	17%	11%
Is well organized and prepared.	13%	6%
Grades fairly.	13%	8%
Encourages class participation.	13%	10%
Treats you with respect.	11%	5%
Mean Overall Rating for Social Studies Teacher	Harris 7.9	District 8.5

SECONDARY STUDENTS FOREIGN LANGUAGE TEACHER ISSUES	Harris % Problem	District % Problem
Requires the use of the school library. (% "no")	63%	51%
Assigns interesting homework.	45%	38%
Makes the class interesting.	31%	22%
Provides helpful feedback on your work.	27%	15%
Gives you individual attention.	27%	17%
You like what is taught in this class.	27%	22%
Returns work and tests promptly.	24%	12%
You learn a lot in this class.	21%	15%
Is well organized and prepared.	19%	11%
You have a serious problem with this teacher.	18%	8%
Grades fairly.	17%	10%
Treats you with respect.	15%	6%
Encourages class participation.	13%	9%
Mean Overall Rating for Foreign Language Teacher	Harris 7.3	District 8.2

SECONDARY STUDENTS ISSUES IMPACTING OVERALL SATISFACTION*	Harris % Problem	District % Problem
Are students well-behaved while in school?	41%	37%
Are the rules at your school fair?	40%	33%
Math teacher: Makes class interesting.	37%	34%
Is your school preparing you for the world of work?	29%	32%
Other than temperature, are classrooms comfortable?	28%	25%
Principal: Handle discipline fairly?	27%	19%
Are school buildings and grounds clean and in good condition?	25%	29%
Does your school do a good job of preparing you for taking standardized tests?	24%	17%
Science teacher: You learn a lot in this class.	19%	22%
Is there extra help available when you need it?	17%	16%
Are most other students nice to you?	15%	14%
Do you feel safe while in school?	10%	5%
Mean Rating for Overall Satisfaction	Harris 7.3	District 7.1

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TEACHERS/STAFF

Harris Interactive Database / District Data

ATMOSPHERE
COMPUTER TECHNOLOGY
EQUIPMENT/FACILITIES
PARENTAL SUPPORT
SCHOOL BOARD
SUPERINTENDENT
CENTRAL ADMINISTRATION
BUILDING ADMINISTRATION
ASSISTANT PRINCIPAL
DIRECT SUPERVISOR
INVOLVEMENT
CAREER
STUDENTS
OVERALL SATISFACTION

TEACHERS/STAFF	Harris %	District %
SCHOOL ATMOSPHERE ISSUES	Problem	Problem
Do you have enough time for planning and grading?	57%	43%
Do you have enough time for helping individual students?	54%	52%
Is your workload too high?	47%	45%
Are there too many students in any of your classes?	43%	27%
Is student learning time protected from disruptions in your class?	42%	23%
Is your school too crowded?	38%	63%
Do you have adequate time for classroom instruction?	29%	12%
Is vandalism a problem at school?	26%	24%
Is gossip among teachers/staff a serious problem?	25%	10%
Do other teacher/staff go out of their way for you?	22%	20%
Does your school expect academic excellence from all students?	17%	9%
Is there enough time between classes?	16%	3%
Are rules for teachers/staff at your school fair?	12%	4%
Do you feel safe while in school?	5%	1%
Have you been assigned to classes you do not feel qualified to teach?	5%	3%
	Harris	District
Mean Overall Rating for School Atmosphere	7.5	8.5

TEACHERS/STAFF	Harris %	District %
COMPUTER TECHNOLOGY ISSUES	Problem	Problem
Does your district allocate sufficient funds to support computer technology?	29%	13%
Do school computers meet the needs of your students?	28%	35%
Are computers integrated into your classroom curriculum?	25%	7%
Do you feel adequately trained on the computer?	23%	22%
Do school computers meet your needs?	23%	25%
Do you have access to continued computer training?	20%	15%
Do computers support and extend the teaching process?	13%	5%
Do computers support and extend the learning process?	12%	8%
Do computers allow students to become better learners?	11%	7%
	Harris	District
Mean Overall Rating for Computer Technology	7.4	8.0

TEACHERS/STAFF	Harris %	District %
EQUIPMENT/ FACILITIES ISSUES	Problem	Problem
Do you spend too much of your own money on supplies?	57%	32%
Is the temperature in your work area usually comfortable?	36%	15%
Do copiers/printers at your school meet your needs?	35%	47%
Is there enough safe and accessible staff parking?	27%	52%
Does the teacher/staff lounge meet your needs?	24%	47%
Are school bathrooms clean?	23%	17%
Are your needs for working space met?	22%	31%
Does equipment in your area meet the needs of students?	22%	20%
Is the school's audiovisual equipment adequate?	22%	7%
Are school buildings and grounds clean and in good condition?	21%	22%
Are there enough current textbooks for students?	21%	8%
Do library resources meet your needs?	20%	13%
Is there usually enough space in the school library to accommodate your class for research?	17%	12%
Do library resources meet the needs of your students?	16%	8%
Other than temperature, are classrooms comfortable?	14%	7%
Are telephones available for you to use?	5%	15%
Mean Overall Rating for Equipment/Facilities	Harris 7.3	District 7.3

TEACHERS/STAFF PARENTAL SUPPORT ISSUES	Harris % Problem	District % Problem
Home environments which promote learning?	44%	39%
Parental understanding of the school curriculum?	41%	36%
Parental support for homework/ home learning?	40%	37%
Parental involvement in their child's education?	38%	30%
Parental support of the school discipline policy?	33%	29%
Parental support for the school?	24%	16%
Parental support of your work?	24%	18%
Communication with parents?	18%	6%
Parental support for extracurricular activities?	17%	7%
Mean Overall Rating for Parental Support	Harris 6.5	District 7.2

TEACHERS/STAFF	Harris %	District %
SCHOOL BOARD ISSUES	Problem	Problem
Provide you with feedback on your work?	28%	22%
Reward outstanding performance?	25%	24%
Ask for your suggestions/opinions?	24%	16%
Make themselves available during the day?	23%	18%
Show appreciation for your work?	20%	11%
Provide you with support for your work?	20%	6%
Provide direction for the district/building?	18%	6%
Handle student discipline fairly?	11%	8%
Show confidence in you?	11%	4%
Treat you with respect?	10%	4%
Treat your conversations as confidential?	5%	4%

	Harris	District
Mean Overall Rating for the School Board	6.5	7.4

TEACHERS/STAFF	Harris %	District %
SUPERINTENDENT ISSUES	Problem	Problem
Provide you with feedback on your work?	22%	15%
Reward outstanding performance?	21%	22%
Ask for your suggestions/opinions?	18%	22%
Make themselves available during the day?	15%	7%
Provide you with support for your work?	15%	10%
Show appreciation for your work?	15%	8%
Provide direction for the district?	10%	7%
Handle student discipline fairly?	8%	3%
Show confidence in you?	7%	7%
Treat you with respect?	7%	8%
Treat your conversations as confidential?	4%	2%

	Harris	District
Mean Overall Rating for the Superintendent	7.3	7.8

TEACHERS/STAFF	Harris %	District %
CENTRAL ADMINISTRATION ISSUES	Problem	Problem
Reward outstanding performance?	24%	10%
Provide you with feedback on your work?	23%	9%
Ask for your suggestions/opinions?	19%	11%
Show appreciation for your work?	18%	5%
Provide you with support for your work?	16%	4%
Make themselves available during the day?	14%	2%
Provide direction for the district?	14%	2%
Handle student discipline fairly?	10%	3%
Treat you with respect?	9%	0%
Show confidence in you?	9%	3%
Treat your conversations as confidential?	5%	1%

	Harris	District
Mean Overall Rating for the Central Administration	6.8	8.5

TEACHERS/STAFF	Harris %	District %
BUILDING ADMINISTRATION/ PRINCIPAL ISSUES	Problem	Problem
Reward outstanding performance?	30%	24%
Ask for your suggestions/opinions?	18%	11%
Provide you with feedback on your work?	17%	5%
Show appreciation for your work?	16%	7%
Handle student discipline fairly?	15%	7%
Provide you with support for your work?	14%	4%
Make themselves available during the day?	11%	2%
Show confidence in you?	9%	3%
Provide direction for the building?	8%	2%
Treat your conversations as confidential?	8%	2%
Treat you with respect?	8%	1%

	Harris	District
Mean Overall Rating for the Building Administration/ Principal	7.9	9.1

TEACHERS/STAFF ASSISTANT PRINCIPAL ISSUES	Harris % Problem	District % Problem
Reward outstanding performance?	28%	12%
Ask for your suggestions/opinions?	17%	10%
Handle student discipline fairly?	16%	9%
Provide you with feedback on your work?	16%	3%
Show appreciation for your work?	14%	2%
Provide you with support for your work?	12%	3%
Provide direction for your building?	9%	2%
Show confidence in you?	7%	2%
Treat your conversations as confidential?	7%	3%
Make themselves available during the day?	7%	2%
Treat you with respect?	6%	0%

	Harris	District
Mean Overall Rating for the Assistant Principal	8.0	8.5

TEACHERS/STAFF DIRECT SUPERVISOR ISSUES	Harris % Problem	District % Problem
Reward outstanding performance?	24%	12%
Ask for your suggestions/opinions?	11%	10%
Show appreciation for your work?	11%	6%
Provide you with feedback on your work?	11%	5%
Provide you with support for your work?	10%	4%
Provide direction for your district/building?	9%	2%
Handle student discipline fairly?	7%	4%
Make themselves available during the day?	7%	1%
Treat your conversations as confidential?	7%	4%
Treat you with respect?	6%	4%
Show confidence in you?	6%	5%

	Harris	District
Mean Overall Rating for Direct Supervisor	8.1	8.9

TEACHERS/STAFF INVOLVEMENT ISSUES	Harris % Problem	District % Problem
The budget development process?	49%	27%
Policies that affect you?	47%	38%
Policies that affect students?	39%	32%
Hiring decisions?	38%	23%
Evaluating your peers?	34%	27%
Student promotion/retention?	29%	14%
Shaping the school curriculum?	28%	26%
The training you receive?	28%	30%
Team building and problem solving?	26%	21%
Establishing grading procedures?	25%	15%
Establishing student activities?	17%	14%
Your own performance appraisal?	15%	9%
The subjects/grades you teach?	15%	8%

	Harris	District
Mean Overall Rating for Involvement	6.3	7.0

TEACHERS/STAFF CAREER ISSUES	Harris % Problem	District % Problem
Is your salary fair for the work you do?	59%	44%
Is teacher/staff excellence recognized and rewarded in your district?	32%	32%
Is your job secure?	22%	10%
Are counseling services adequate for your needs?	20%	32%
Are you treated as a professional by the community?	18%	7%
Does your district provide adequate opportunities for training?	17%	13%
Are you challenged to continually improve?	11%	13%
Do your supervisors feel your job is valuable?	9%	4%
Do you enjoy your work?	5%	4%

	Harris	District
Mean Overall Rating for Career	8.1	8.5

TEACHERS/STAFF	Harris %	District %
STUDENT ISSUES	Problem	Problem
Student apathy that affects learning?	51%	52%
Students lacking basic skills?	51%	28%
Student absenteeism?	48%	36%
Disorderly student behavior?	48%	36%
A lack of student support for one another?	37%	26%
Inappropriate student dress?	36%	22%
Students cheating?	27%	25%
School rules do not keep order and discipline?	26%	21%
Student fighting?	25%	3%
Inadequate student counseling services?	22%	31%
Racial/ethnic discord?	17%	6%
Lack of recognition of student academic achievement?	16%	11%
Too much competition for grades?	16%	8%
Lack of recognition of student extracurricular achievement?	15%	14%
Student alcohol use?	15%	19%
Threats to teachers/staff by students?	12%	1%
Student tobacco use?	11%	8%
Lack of recognition of student athletic achievement?	9%	5%
Guns or knives brought to school by students?	6%	0%

	Harris	District
Mean Overall Rating for Students	7.0	7.7

TEACHERS/STAFF	Harris %	District %
ISSUES IMPACTING OVERALL SATISFACTION*	Problem	Problem
Disorderly student behavior.	47%	33%
Policies that affect you?	47%	34%
School rules do not keep order and discipline.	26%	20%
Team-building and problem solving?	26%	20%
Parental support for the school?	24%	14%
Are buildings and grounds clean and in good condition?	21%	21%
Principal: Show appreciation for your work?	16%	7%
Communications with your principal.	13%	1%
Threats to teachers/staff by students?	12%	1%
Are rules for teachers/staff at your school fair?	12%	4%
Do your supervisors feel your job is valuable?	8%	4%
	Harris	District
Mean Rating for Overall Satisfaction	7.3	8.2

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PARENTS

Harris Interactive Database / District Data

EQUIPMENT/FACILITIES
COMPUTER TECHNOLOGY
SCHOOL BUS
COMMUNICATION/INVOLVEMENT
CHILD'S TEACHERS
SCHOOL BOARD
SUPERINTENDENT
BUILDING ADMINISTRATION
CURRICULUM/TRAINING
BUDGET
OVERALL SATISFACTION

PARENTS EQUIPMENT AND FACILITIES ISSUES	Harris % Problem	District % Problem
Is there enough safe and accessible parking?	43%	76%
Is your child's school too crowded?	37%	54%
Is the food served in the lunch room nutritious?	24%	32%
Do athletic facilities/gym equipment meet your child's needs?	14%	40%
Does science/lab equipment meet your child's needs?	12%	19%
Are there enough resource materials for your child?	11%	24%
Are your child's classrooms comfortable?	10%	16%
Are school buildings and grounds clean and in good condition?	10%	22%
Are there enough textbooks for your child?	8%	18%
Does the school library meet your child's needs?	8%	16%

	Harris	District
Mean Overall Rating for Equipment and Facilities	7.9	6.6

PARENTS COMPUTER TECHNOLOGY ISSUES	Harris % Problem	District % Problem
Does your district allocate sufficient funds to support computer technology?	21%	23%
Does your child receive training on how to use the computer?	13%	14%
Do school computers meet your child's needs?	10%	17%
Do school computers help your child to learn?	7%	10%
Does your district have a policy regarding Internet access?	4%	2%
Does your district have a Home Page on the World Wide Web?	4%	1%

	Harris	District
Mean Overall Rating for Computer Technology	8.0	7.6

PARENTS SCHOOL BUS ISSUES	Harris % Problem	District % Problem
Are students well-behaved on your child's bus?	31%	46%
Is your child's bus ride too long?	20%	28%
Is your child's bus driver helpful and friendly?	18%	10%
Is the bus stop close enough to your house?	14%	4%
Is your child's bus clean?	13%	23%
Is your child's bus usually on-time?	11%	6%
Is your child safe riding on the bus?	10%	14%

	Harris	District
Mean Overall Rating for School Bus	7.5	7.4

PARENTS' COMMUNICATIONS/ INVOLVEMENT ISSUES How well does your school district do in...	Harris % Problem	District % Problem
Allowing your input into the selection of your child's teachers?	35%	44%
Including parents' views when making decisions?	26%	35%
Communicating when your child has a problem?	18%	21%
Keeping you informed about your child's academic progress?	16%	14%
Providing enough parent-teacher conferences/open houses?	15%	22%
Working with you to meet the special needs of your child?	15%	15%
Keeping you informed about school activities?	14%	26%
Allowing you to be involved with your child's education?	12%	17%
Providing volunteer opportunities?	9%	13%

	Harris	District
Mean Overall Rating for Communications/ Involvement Issues	7.8	7.4

PARENTS TEACHER ISSUES	Harris % Problem	District % Problem
Are teacher salaries too low for the work they do?	60%	78%
Do teachers communicate to you when your child does something well?	36%	46%
Are you getting enough feedback on your child's performance?	25%	32%
Do you communicate enough with your child's teachers?	24%	34%
Do teachers provide opportunities for parental involvement?	21%	26%
Does your child receive enough individual attention?	19%	13%
Do you know most of your child's teachers?	17%	27%
Do teachers communicate to you when your child has a problem?	16%	20%
Is the homework assigned appropriate?	13%	10%
Have you ever tried to have your child assigned to a different teacher?	13%	15%
Do teachers challenge your child to learn?	12%	9%
Do you have a serious problem with any of your child's teachers?	11%	8%
Are teachers available when you need to speak with them?	8%	10%
Are teacher salaries too high for the work they do?	5%	1%
Do teachers treat you with respect?	3%	4%

	Harris	District
Mean Overall Rating for Teachers	8.2	8.1

PARENTS SCHOOL BOARD ISSUES	Harris % Problem	District % Problem
Responding to the needs and concerns of parents?	29%	37%
Developing ways to maintain discipline in the schools?	26%	31%
Managing negotiations with teachers/staff over salaries?	26%	29%
Improving the course offerings in the schools?	24%	42%
Improving the overall quality of instruction?	22%	31%
Providing opportunities for parental involvement?	19%	28%

	Harris	District
Mean Overall Rating for the School Board	7.1	6.9

PARENTS SUPERINTENDENT/CENTRAL ADMINISTRATION ISSUES	Harris % Problem	District % Problem
Responding to the needs and concerns of parents?	27%	43%
Developing ways to maintain discipline in the schools?	24%	33%
Managing negotiations with teachers/staff regarding salaries?	23%	28%
Improving the course offerings in the schools?	21%	46%
Improving the overall quality of instruction?	21%	37%
Providing opportunities for parental involvement?	18%	29%

	Harris	District
Mean Overall Rating for Superintendent/ Central Administration	7.1	6.2

PARENTS BUILDING ADMINISTRATION ISSUES	Harris % Problem	District % Problem
Have you taken a problem to the administration? (% "yes")	37%	47%
Has your child needed the administration's support? (% "yes")	30%	38%
Do you know your child's principal or vice-principal?	15%	5%
Does the building administration provide opportunities for parental involvement?	12%	20%
Was the problem you took to the administration resolved satisfactorily?	12%	11%
Were you satisfied with the administration's support for your child?	8%	9%
Are you treated with respect by administrators?	5%	6%

	Harris	District
Mean Overall Rating for Building Administration	8.1	7.9

PARENTS CURRICULUM/ INSTRUCTION ISSUES	Harris % Problem	District % Problem
Courses for advanced students?	22%	28%
Counseling on the selection of courses?	20%	34%
Preparation of students for the work world?	20%	41%
Extracurricular opportunities?	20%	32%
Competitive athletic opportunities?	19%	24%
Training for dealing with issues such as AIDS, crime, etc.?	18%	29%
Preparation of students for college?	18%	33%
Preparation of students for taking standardized tests?	17%	22%
Training in the use of computers?	17%	13%
Variety of academic courses available?	17%	43%
Required academic curriculum?	16%	16%
Courses for children with learning disabilities?	16%	25%

	Harris	District
Mean Overall Rating for Curriculum/Instruction	7.6	7.1

PARENTS BUDGET ISSUES	Harris % Problem	District % Problem
Do you have an opportunity for input into the budget process?	42%	52%
Have budget restrictions affected your child's education?	37%	41%
Does your school district do a good job communicating regarding the budget?	34%	39%
Do your schools give you a good value for your tax dollar?	20%	32%
Did you vote in the most recent school board/ budget election?	17%	13%
Are administrators responsible in their handling of district finances?	16%	21%
Did you vote yes in the budget vote last year?	12%	22%

	Harris	District
Mean Overall Rating for Budget	6.7	6.4

PARENTS	Harris %	District %
ISSUES IMPACTING OVERALL SATISFACTION*	Problem	Problem
Do teachers communicate to you when your child does something well?	36%	43%
Including parents' views when making decisions?	26%	33%
Does your child receive enough individual attention from teachers?	19%	11%
Preparation of students for college?	18%	29%
Required academic curriculum?	16%	14%
Working with you to meet the special needs of your child?	15%	14%
Keeping you informed about school activities?	14%	25%
Do you have a serious problem with any of your child's teachers?	11%	8%
Are school buildings and grounds clean and in good condition?	10%	21%
Were you satisfied with the administration's support given to your child?	8%	8%
Does school provide a safe environment for your child?	7%	7%

	Harris	District
Mean Rating for Overall Satisfaction	8.0	7.7

** These issues were identified as having an impact on satisfaction based on the Harris Interactive database. Specific overall satisfaction model for district will vary.*